

Memo



Date: July 20, 2011
File: 7210-40
To: City Manager
From: Fire Chief
Subject: 2011 Kelowna Fire Department Semi-Annual Report

Recommendation:

THAT Council receives, for information, the 2011 Kelowna Fire Department's Semi-Annual Report.

Purpose:

To give an overview to Mayor and Council of the Kelowna Fire Department.

Considerations not applicable to this report:

Background:

Internal Circulation:

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Existing Policy:

Financial/Budgetary Considerations:

Personnel Implications:

External Agency/Public Comments:

Communications Comments:

Alternate Recommendation:

Submitted by:

A handwritten signature in blue ink, appearing to be "J. Carlisle".

J. Carlisle, Fire Chief

Approved for inclusion

A handwritten signature in blue ink, appearing to be "P. Macklem", enclosed in a rectangular box.

P. Macklem, General Manager, Corporate Sustainability

cc: Director, Financial Services
Fire Department
City Clerk

Attachment: 2011 Kelowna Fire Department Semi-Annual Report

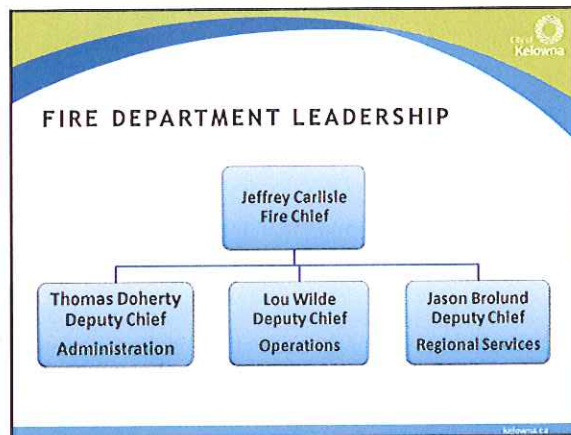
A handwritten signature in blue ink, appearing to be "P. Macklem".



PRESENTATION OUTLINE

- Leadership Overview
- Administration, Fire Prevention, Training
- Operations
- Regional Services

LEADERSHIP OVERVIEW



ADMINISTRATION

- Leadership & Administrative Restructure
- IAFF Contract Negotiations
- CAFC Proposal Submitted for 2013 Conference


FIRE PREVENTION

FIRE PREVENTION

- Community Wildfire Protection Plan
- Development Guidelines for Wildfire Interface Areas
- Fire & Life Safety Bylaw

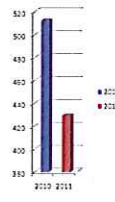
FIRE PREVENTION

- 432 Burn Permits issued
- 18 Fire Investigations
- 2,111 Fire Inspections Completed



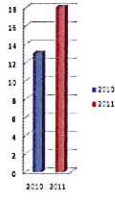
FIRE PREVENTION

Burn Permits



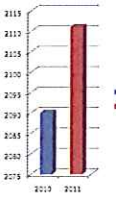
Year	Count
2010	500
2011	432

Investigations



Year	Count
2010	14
2011	18


Inspections



Year	Count
2010	2090
2011	2111

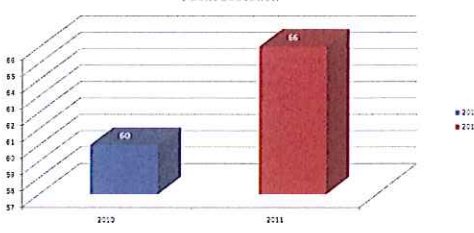
FIRE PREVENTION

- Public Education
- Attended 66 Public Education Events
- Reached 5,789 citizens and children



FIRE PREVENTION

Public Education




Year	Count
2010	60
2011	66

TRAINING

TRAINING

- 22,000 staff hours of training completed
- Fire Officer I
- Fire Officer II



TRAINING

- Training Partnership established
- Web based Training Program trial
- Okanagan Regional Fire Training Weekend



OPERATIONS

- Recruitment process completed with a shortlist until 2013
- 5 Recruits hired and currently in training
- 16 Paid on Call members in service
- New fire engine in service at Station 1

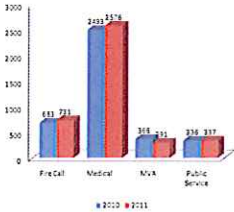
CALL VOLUME

Jan - June 2010	Jan - June 2011
➢ 3874 Calls for service	➢ 3930 Calls for service
➢ Area 1 (Enterprise): 805 calls	➢ Area 1 (Enterprise): 867 calls
➢ (E1 = 774) + (R1 = 779) = 1488 calls	➢ (E1 = 694) + (R1 = 924) = 1614 calls
➢ Area 2 (Water St.): 1357 calls	➢ Area 2 (Water St.): 1350 calls
➢ Area 3 (Rutland): 992 calls	➢ Area 3 (Rutland): 994 calls
➢ Area 4 (Mission): 550 calls	➢ Area 4 (Mission): 605 calls
➢ RDCO responses: 18 calls for service	➢ RDCO responses: 26 calls for service
➢ Area 7 (East Kelowna): 76 calls	➢ Area 7 (East Kelowna): 48 calls

TOTAL CALLS 2010 VS 2011

Jan - June 2010 / Jan - June 2011

- MVA
 - 366
 - 291
- Fire Related
 - 683
 - 731
- Medical
 - 2493
 - 2576
- Public Service
 - 336
 - 337



Category	2010	2011
Fire Call	683	731
Medical	2493	2576
MVA	366	291
Public Service	336	337

NON-EMERGENCY SERVICES

Jan - June 2010	Jan - June 2011
➢ Company Fire Inspections (790)	➢ Company Fire Inspections (420)
➢ Pre-Incident Planning (67+)	➢ Pre-Incident Planning (9+)
➢ Child Car Seat Inspections (100+)	➢ Child Car Seat Inspections (79+)
➢ Public Education/Tours (60+)	➢ Public Education/Tours (66+)

City of Kelowna

REGIONAL SERVICES

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COMMUNICATIONS CENTRE

Accomplishments:

- Communications Building & Radio Tower
- Recruitment
- CAD & Interface
- Phone & Call Back System




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COMMUNICATIONS CENTRE

- 9-1-1 Call Answering Times
- Call Dispatch Times
- Dispatch Call Volume: 9,289 calls total
- 74,575 radio transmissions
- 44,079 phone transactions




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EMERGENCY MANAGEMENT

- Emergency Program
 - Staff
 - Partners
- Emergency Operations Centre (EOC) facilities



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EMERGENCY MANAGEMENT

- Emergency Operation Centre (EOC) activations:
- Emergency Management Training
- International Disaster Forum

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EMERGENCY SUPPORT SERVICES

- Identity Change
 - Emergency Social Services to *Emergency Support Services*
- Recognition Event
 - Beryl Itani
- 5 Emergency Response Activations
 - 23 Displaced Individuals
 - 9 Displaced Animals
- 1 Major Activation
 - Laurentien Heights Apartment Fire
 - 100 Displaced Individuals
 - Red Cross Community Resilience Centre

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